

Avec vous, au cœur de votre sécurité

STARTING FEBRUARY 20, 2023: NEW MEASURES IMPLEMENTED BY THE SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE DU QUÉBEC

The Société de l'assurance automobile du Québec (SAAQ) is currently undergoing a major digital transformation to improve the experience of our clients and employees. This transformation involves changes to our ways of doing things and our official documents.



SAAQcliq, the new online services platform, will be launched on February 20. This platform will allow clients and partners to access various online services for driver's licences and vehicle registration.

Driver's licences

The following documents can be printed on white letter-size paper (8 1/2 x 11 inches):

- probationary licence;
 - learner's licence (for Classes 1, 2, 3 and 6R, a learner's licence valid for one day, and Condition S).
- Some changes have been made to the plasticized document:
- The phone number to call to check the validity of a licence (starting with 1-900) will be replaced by 1-800-361-7620, the SAAQ's general toll-free number.
 - Condition S (a generic condition) will be replaced by more specific licence conditions (D, E, F or G).

Vehicle registration

When a vehicle is registered, a temporary paper licence plate will be given to the client.

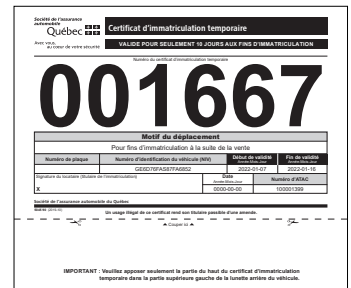
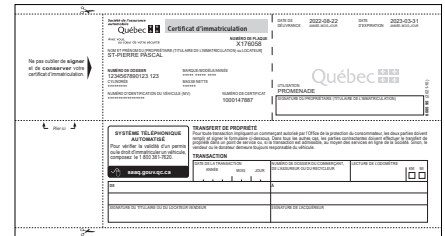
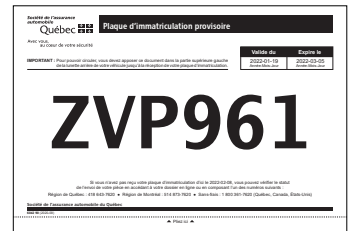
Temporary licence plate specifications:

- The temporary plate is valid for 45 days.
- The temporary plate must be affixed in the upper left portion of the vehicle's rear window or in the windshield, if there is no rear window.
- The number of the temporary licence plate corresponds to the metal licence plate that will be sent.
- The metal licence plate will be mailed to the client's address within 10 to 20 days.

Registration certificates will also be printed on white letter-size paper. They can be printed at service outlets or by clients, through their SAAQcliq accounts.

TEMPORARY REGISTRATION CERTIFICATE (TRANSIT):

The temporary registration certificate will now be printed on white paper by the dealer or at a service outlet. The number on the temporary certificate is made up of six numbers.



The SAAQ has informed Québec's police services, as well as public authorities elsewhere in Canada and North America, of these changes. However, it is the responsibility of anyone travelling outside Québec to check with the applicable jurisdiction before leaving to ensure that they are authorized to travel on its roads. The SAAQ is not responsible for distributing information in those jurisdictions.

The situation is constantly evolving, and the most up-to-date information will be shared daily on the SAAQ's website at saaq.gouv.qc.ca.

Thank you for your ongoing cooperation.

1 800 361-7620
saaq.gouv.qc.ca