



CONDUCT REVIEW POLICIES

Heavy Vehicle Owners, Operators and Drivers

THE CONDUCT REVIEW POLICIES HAVE BEEN REVISED

Conduct Review Policy for Heavy Vehicle Owners and Operators

Conduct Review Policy for Heavy Vehicle Drivers

The revised policies will come into force on **February 17, 2023**.

These two policies serve to fulfill the requirements of the *Act respecting owners, operators and drivers of heavy vehicles*. They set the rules for keeping records on heavy vehicle owners and operators (HVOOs) and heavy vehicle drivers. They also lay out the SAAQ's conduct review and intervention procedures.

GOALS OF THE REVISION

- Make the policies more effective at identifying HVOOs and drivers that present a real risk
- Introduce new awareness-raising measures and continue to encourage HVOOs and drivers to adjust their conduct through a series of gradually escalating steps
- Recognize HVOOs that have demonstrated good conduct
- Improve HVOO and driver compliance with the applicable rules and legislation
- Improve the road safety record of heavy vehicles
- Protect the integrity of the road network

MAIN CHANGES

- Separation of the “Operational Safety” conduct area into two separate conduct areas
- New event-weighting scale
- Certain offences assigned one weighting in the conduct record of the driver and a different weighting in the conduct record of the operator
- New offences taken into consideration
- New notions taken into account when assessing conduct (“repeat offences of the same nature” and “age of events”)
- Notices of non-compliance issued for awareness-raising purposes
- New approaches to assessing critical events and reviewing owner conduct under the “Vehicle Safety” conduct area
- New threshold values (number of points that must not be reached)
- New HVOO Good Conduct Recognition Program



The amended policies represent a step forward for both HVOOs and heavy vehicle drivers. By enhancing our ability to accurately assess their conduct, we can better identify owners, operators and drivers who present a risk—without increasing the overall number of records referred to the Commission des transports du Québec.

Industry and stakeholder concerns were taken into account throughout the revision process, which was the first major review of the policies in over 20 years.

We recommend that you already begin familiarizing yourself with the content of the new policies. Aside from a few exceptions, they will apply retroactively as of February 17, 2023.

For more information and to consult the new policies, refer to saaq.gouv.qc.ca/conduct-review-policies.



Subscribe to the French-language newsletter *Le Relaieur* at saaq.gouv.qc.ca/relaieur.

You can reach the call centre for heavy vehicle owners, operators and drivers at **1-800-554 4814**.
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Société de l'assurance automobile

Québec

Avec vous,
au cœur de votre sécurité