



Avec vous,
au cœur de votre sécurité

To replace a lost, stolen or damaged driver's licence, first log in to your [SAAQclik](#) account. If the photo and signature in your file meet the criteria for reuse, you can replace your driver's licence using our online service. Otherwise, you will have to fill out this form and send it to us by mail or fax.

Important

If your licence renewal payment is due in less than 3 months, please fill out the [Driver's Licence Renewal While Outside Québec](#) form.

Section 1 – Licence holder

Last name		First name	
Driver's licence number (if known)	Date of birth (Year-Month-Day)	Telephone	
Address in Québec (Quebecers living temporarily outside the province are required to have and provide us with a valid home address in Québec.)			
Street number	Street name	Apartment	
Municipality	Province	Postal code	
Address outside Québec			
Street number	Street name	Apartment	
Municipality	Province or country	Postal code	
Address where you wish to receive your licence			
Street number	Street name	Apartment	
Municipality	Province or country	Postal code	

Section 2 – Reason for the replacement

☐ Lost ☐ Stolen ☐ Damaged

Section 3 – Out-of-province stay

Reason (travel, business, etc.)	Length
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Section 4 – Contact person in Québec we can call if necessary

Last name and first name	Telephone
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Section 5 – Applicant's signature

• I hereby certify that the information provided is accurate.

Last name	First name
Signature	Date (Year-Month-Day)



Accepted methods of payment

Consult the replacement fees at saaq.gouv.qc.ca. If payment is not enclosed with your request, we will open a customer account to which we will charge the applicable licence replacement fee. You will have to pay the fee when you return to Québec.

By mail

Enclose a cheque or money order covering your licence replacement fee.

By fax

- Include a cheque specimen.
- The licence replacement fee will be collected in a single instalment 1 business day after your request is processed.

Submit this form with your payment or cheque specimen

By mail

Division du permis de conduire et de l'immatriculation
Société de l'assurance automobile du Québec
Édifice Jean-Lesage
333, boulevard Jean-Lesage
Case postale 19600, succursale Terminus
Québec (Québec) G1K 8J6

By fax

Québec area: 418-644-1497
Elsewhere (Québec, Canada, United States): 1-855-465-7227

Protection of Personal Information

The SAAQ only collects personal information that is necessary for it to exercise its powers and apply the laws it administers. All personal information gathered by authorized personnel is handled confidentially. This information may be shared with its licensing agents and certain government departments or agencies, including those located outside Québec, in accordance with the *Act respecting Access to documents held by public bodies and the Protection of personal information*. It may also be used for statistical, survey, study, audit or investigative purposes. Failure to provide this information can result in a refusal of service. You may consult, correct or obtain a copy of any personal information concerning you.

For more information, consult the Policy on Privacy on the SAAQ's website at saaq.gouv.qc.ca/privacy or contact the SAAQ's call centre.